

Pender Island Fire Rescue

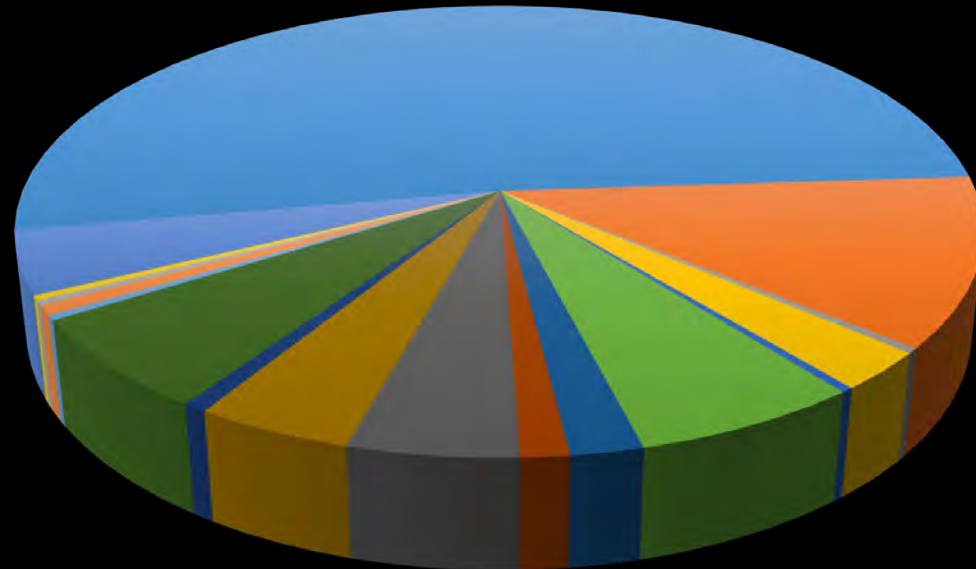
PIFPS Annual General Meeting For 2023



Review of 2023

- Service Delivery
- 290 Incidents

ALL HAZARDS RESPONSE



150 First Response

8 Smoke Sighting

6 Smoke Smell

13 Public Assist / Good Samaritan

1 Forest Fire

35 Ambulance Assist

1 Gas Leak

4 Motor Vehicle Incident

2 Rope / Embankment Rescue

13 Burn Complaint

1 RCMP Assist

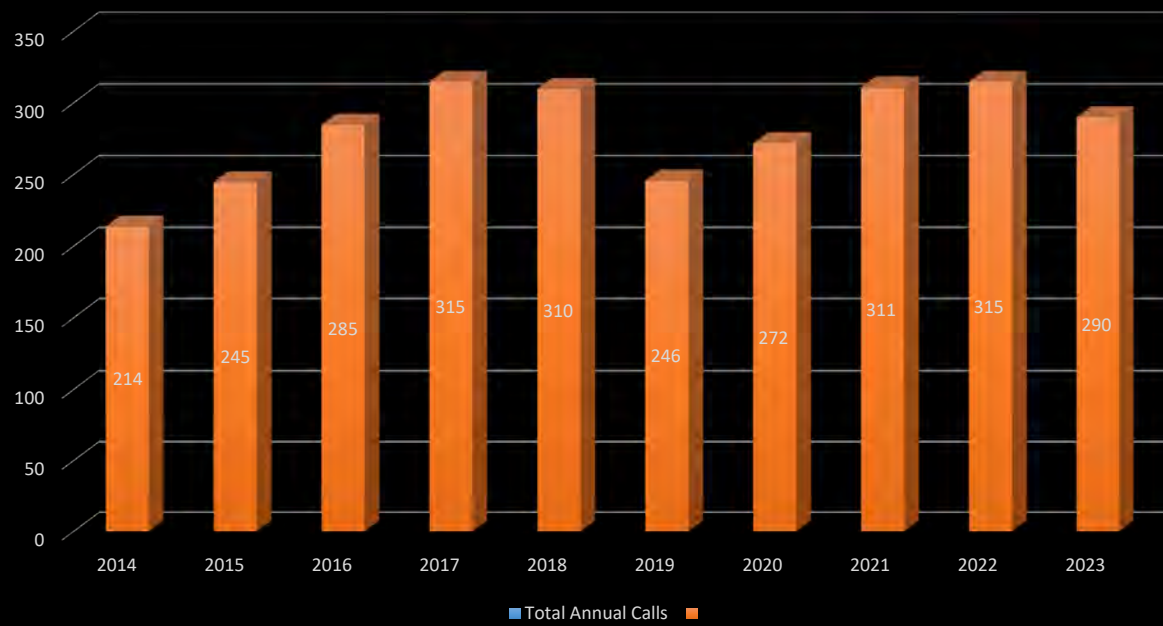
19 Hydro Lines Down/Incidents

14 Alarm Bells

19 Illegal Burn / Illegal Equipment Use

Historical Call Volume

Total Annual Calls



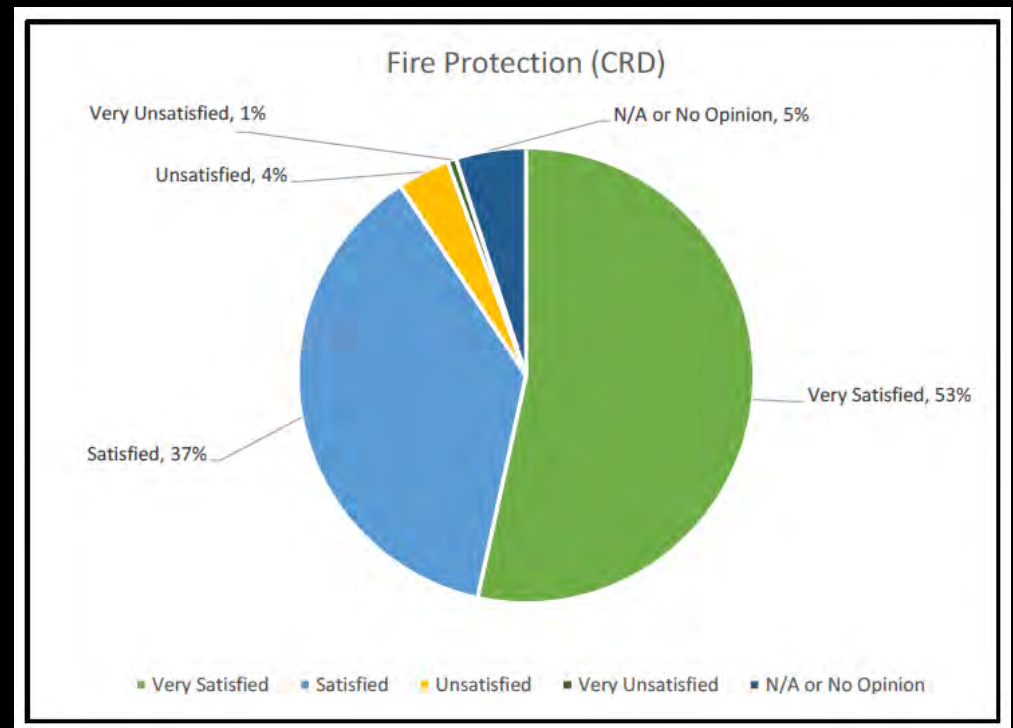
Community Satisfaction

- What a tight knit team you are. Professional, caring, resourceful, upbeat, willing to go the extra mile!!!
- Thank you, Pender Island Fire Rescue for your work!
- The Team does such a wonderful job. We really appreciate the efforts you make to keep us safe. Thank You



Review of 2023

- 90% of Magic Lake Residents satisfied or higher with our service.



Financial Performance

- 2023 Financial Management, within budget for the 18th consecutive year.

NUMBER OR CODE	DATE	TRANSACTION DESCRIPTION	PAYMENT FEE WITHDRAWAL (\$)	FT-Funds Transfer	DC-Debit Card	SC-Service Charge DEPOSIT CREDIT (\$)
4071	1/30	Cell Phone				
4072	1/30	Pharmacy	159.21	✓		
4073	1/30	Trash	52.24			
4074	2/1	Deposit	136.58			22
4075	2/1	Grocery				22
4076	12/15	Cable	231.08	2689.00		1
4077	12/15	Phone				208
4078	12/15	Gas & Electric	94.32			4769
4079	12/15	Mortgage	115.81			231

Improvements

- We overhauled the entire fire permit system.
- Redefined permit types.
- Added additional permits, such as wood burning hot tubs, kilns and pizza ovens.
- Full redesign of the website. Improving information on how and what you can burn.
- It is now easier than ever to obtain and pay for a permit online.

**FIRE PERMIT
REQUIRED**



New Truck

- Took receipt of our newest Maverick pumper/tanker
- High water capacity, remote monitor, excellent wheelbase more suitable for difficult driveways.



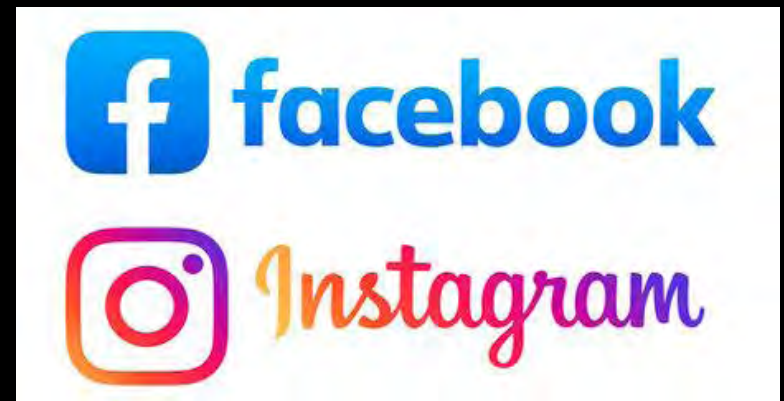
Software System

- Helps modernize our department
- Automate scheduling, incidents response and reports, inspections, apparatus and pre-fire plans



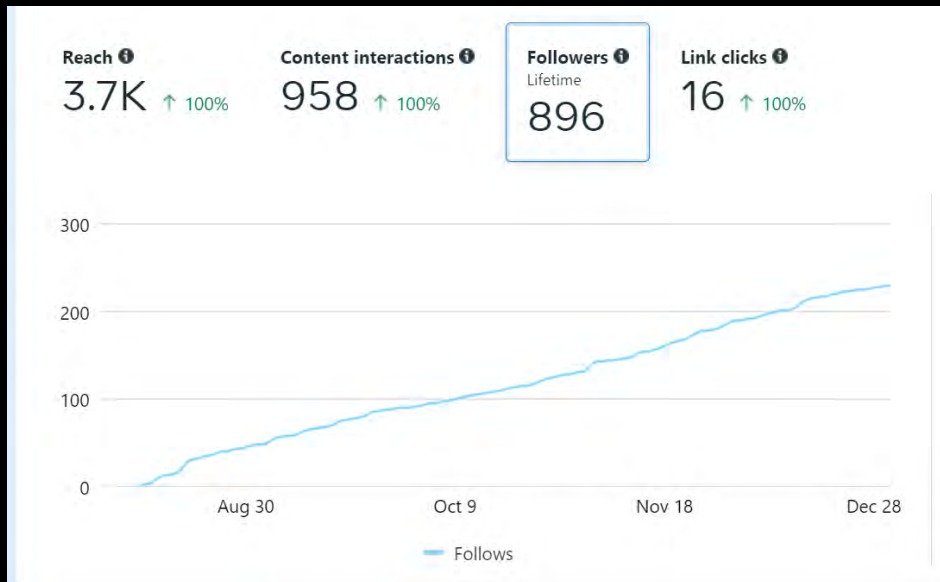
On-line Community Engagement

- Our goal was to enhance our relationship with our community online.
- We did this by increasing our presence, providing informative and entertaining content.
- We featured our members, the training they're doing the calls they're responding to and added fire safety tips. Added bonus to recruiting.
- The outcome of creating this audience is to be able to inform them of urgent public safety concerns.

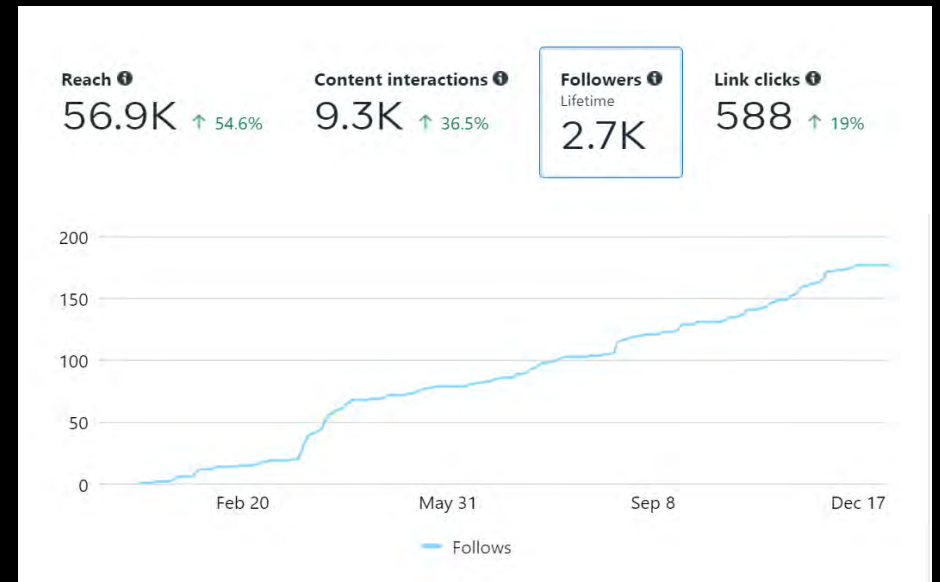


Results

Instagram



Facebook

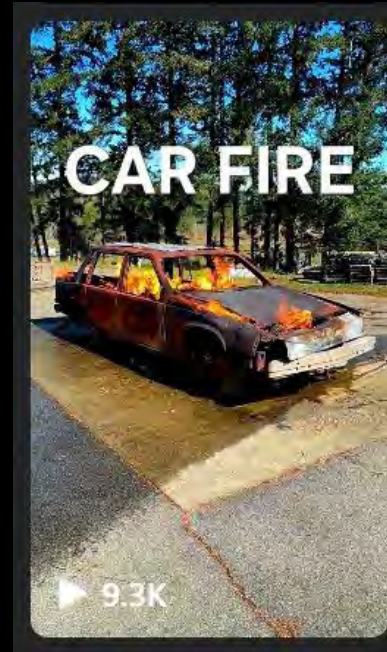


Results

Instagram



Facebook



Emergency Public Safety Messaging



Community Risk Reduction

- Nearly 60 commercial locations inspected for fire and life safety compliance.
- New permitting calls for inspections of all outdoor wood burning appliances
- Increasing number of FireSmart Inspections of residential properties.
- Community outreach programs such as hands only CPR, wildfire presentations etc.

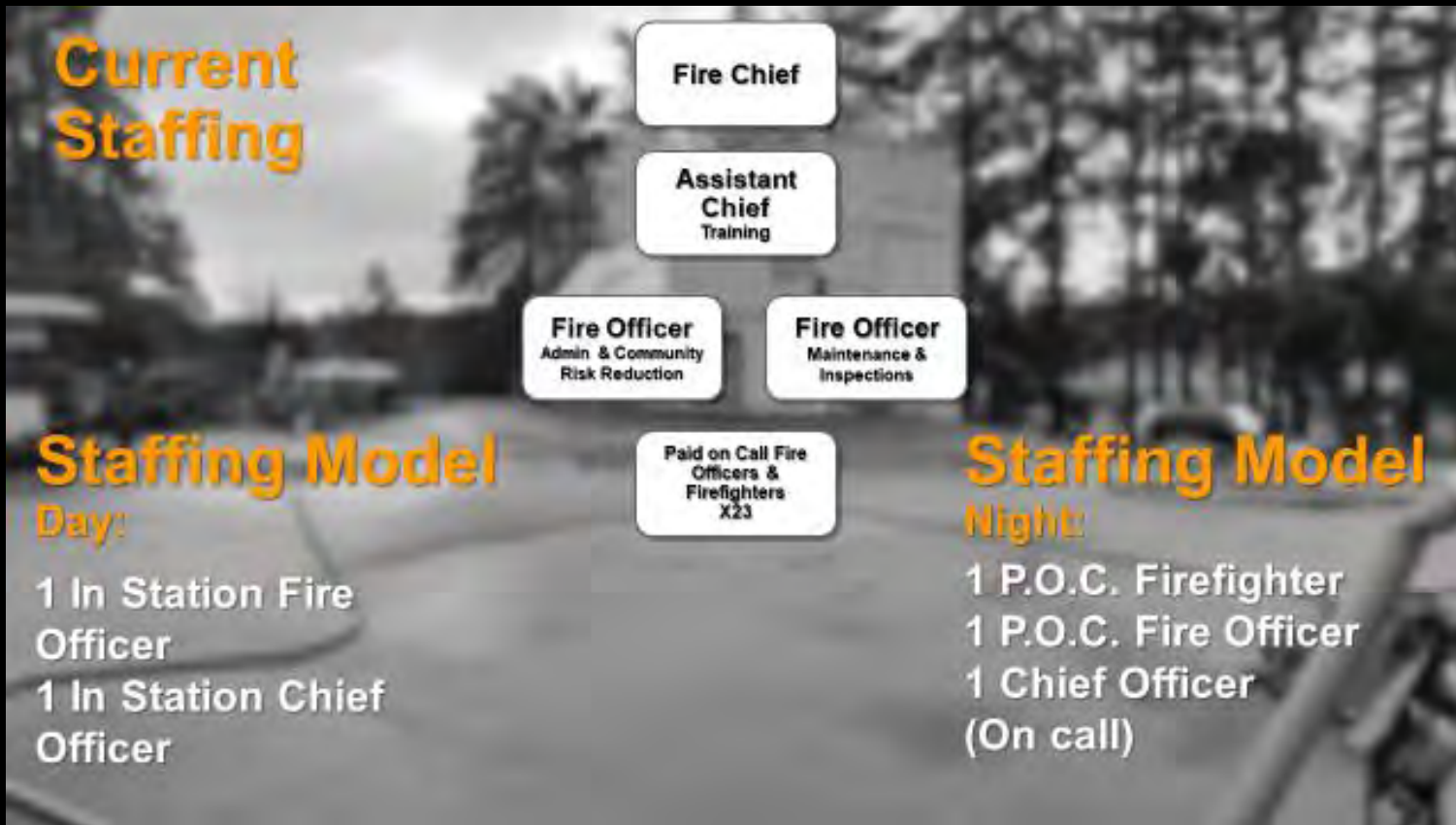


Cadet Camp

- 16 Cadets
- 6 Demanding Days
- Over 31 People and 11 Organizations volunteered their time and resources.



Priorities for 2024



Priorities for 2024

- Success in 2023 with members meeting their annual hourly training requirements. Annual skills maintenance for 2024.
- Success in new recruits joining and filling operational roles.
- Continued attrition needs to be addressed by attracting new members.

